

SISMA's growth and development focus on full satisfaction of our Customers and other interested parties, both internal and external. Given the context of the organization this challenge presents itself demanding and requires a system that assures the Quality of the product and service provided and contributes to protection and preservation of the Environment.

The commitment of SISMA to the principles of responsibility and sustainability underlying the context of the organization and the requirements of their interested parties is ensured by pursuing the following policy:

- Focus on increasing our customers' satisfaction through compliance with their requirements and needs and overcoming whenever possible their expectations;
- Assume that continuous improvement and compliance with environmental obligations are primary needs on the development of our activity whereby we look, in a proactive form, for available innovating solutions to meet the established objectives and targets in terms of environmental management, technological development and process optimization.
- Identify and mitigate environmental impacts caused by its activity and promote an efficient management of the resources used by stimulating the search in the market for solutions aligned with the best practices and technologies of the market.
- Bet on qualified and motivated human resources and provide employees with the required knowledge and tools for the persecution of this policy;
- Boosting awareness of all employees to the applicable legal and regulatory as long as on a risk base thinking for the quality and environment system development.

